PROMOTION OF ACCESS TO INFORMATION MANUAL OF

SUMITOMO CORPORATION AFRICA PROPRIETARY LIMITED ("SCAF") IN TERMS OF SECTION 51 OF THE PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000 ("PAIA")

1. Introduction

This manual has been compiled in accordance with section 51 of the Promotion of Access to Information Act, 2000 ("**PAIA**"). This manual explains how requesters can submit requests for access to information to SCAF in terms of PAIA.

2. The business

2.1 Mr. Hideki Kimura has been duly appointed by the Managing Director of SCAF, as the Information Officer for SCAF and is the person to whom requests for access to information must be made in terms of PAIA and in terms of the Protection of Personal Information Act 4 of 2013 ("**POPIA**").

3. SCAF's Contact details

Details	Information Officer	
Name	Mr. Hideki Kimura	
Postal Address	P.O. Box 522795, Saxonwold, 2132	
Physical Address	3rd Floor, South Tower, Nelson Mandela Square, corner of Maude & 5th Street, Sandton, South Africa, 2146	
Telephone	+27-(0)11-784-9120	
Telefax	+27-(0)11-784-9122/9123	
Email	popiaqueries.jhb@sumitomocorp.com	

4. The Section 10 Guide on how to use PAIA

4.1 The South African Human Rights Commission ("**SAHRC**") has published a guide as prescribed by Section 10 of PAIA. This guide will be available from the SAHRC until 30 June 2021, in each official language, at the offices of the

SAHRC and on its website, listed below. Please direct any queries regarding this guide to:

South African Human Rights Commission:

PAIA Unit

The Research and Documentation Department

Private Bag X2700, Houghton, 2041

Telephone Number: (011) 877 3600

Telefax Number: (011) 403 0684

Website: www.sahrc.org.za

email: <u>info.sahrc.org.za</u>

4.2 From 1 July 2021 onwards, the above guide, as updated by the Information Regulator, will be available at the offices of the Information Regulator and on its website as prescribed by Section 10 of PAIA and in accordance with the Protection of Personal Information Act, 2013 ("POPIA"). From 1 July 2021, please direct any queries regarding this guide to:

Information Regulator:

JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001

P.O. Box 31533, Braamfontein, Johannesburg, 2017

Telephone Number:	010 023 5200
Website:	https://inforegulator.org.za/
Complaints link:	https://inforegulator.org.za/complaints/
email (general enquiries):	enquiries@inforegulator.org.za

5. Records that are available by SCAF in terms of other legislation

A requester may request information which is available in terms of the following legislation, provided that the requester complies with the requirements set out in such legislation, this manual and PAIA:

- 5.2 Broad-Based Black Economic Empowerment Act, 2003;
- 5.3 Companies Act, 2008;
- 5.4 Compensation for Occupational Injuries and Diseases Act, 1993;
- 5.5 Employment Equity Act, 1998;
- 5.6 Income Tax Act, 1962;
- 5.7 Labour Relations Act, 1995;
- 5.8 Occupational Health and Safety Act, 1993;
- 5.9 Promotion of Access to Information Act, 2000;
- 5.10 Protection of Personal Information Act, 2013;
- 5.11 Skills Development Levies Act, 1999;
- 5.12 Unemployment Insurance Act, 2001;
- 5.13 Value Added Tax Act, 1991; and

6. Subjects and categories of information held by SCAF

The subjects and categories of records held by SCAF are as follows:

Subject	Category
Company records	Constitutional documents (including
	incorporation documents, the memorandum of
	incorporation and the shareholders agreement)
	Share registers, share certificates, registers and
	details concerning shareholder meetings and
	resolutions
	Details concerning the identity of directors,
	directors' meetings, director resolutions
	Statutory registers and minute books
Financial records	Budget reports

	Bank records
	Financial statements
	Management accounts
	Audit reports
	Insurance records
	Tax records
Strategic and	Business plan
operational information	Budget reports
	Minutes of management meetings
	Minutes of board meetings
	Annual reports
Assets	Asset register
	Share certificates
	Trade marks schedule
	Debtors information
	Bank account reconciliation
Liabilities	Loan agreements
	General ledger
Information technology	Asset register
	Repair and maintenance records
	Software programmes
	Software licences
	IT policies and procedures

	Software records
Compliance	B-BBEE compliance records
	Proof of membership with industry bodies
	General policies and procedures
Human resources	Staff records
	Contracts of employment
	Statutory records
	Training and skills development records
	Employment equity records
	Leave records
	Beneficiary records
	HR policies and procedures
	Disciplinary procedures
	Training manuals
	Salary information
	Pension fund information
	Medical aid information
Contractual	Leases
relationships	Contracts with customers
	Contracts with suppliers

7. Description of personal information processing in terms of POPIA

SCAF processes personal information as follows:

Subject	Category
Purpose of the	Sale of products and/or services
processing	To comply with statutory obligations
	Customer relations purposes
	Risk management and governance
	Security, administrative and legal purposes
	To fulfil contractual obligations that we have with customers, suppliers or third parties
Data subject categories	Employees: records of employee life cycle
and their personal information	General public: general enquiries and viewing the company website
	Industry bodies: membership records
	Media: records of media interactions
	Service providers: records of service provider life cycle
Recipients of personal	Employee pension funds
information	Financial institutions
	Industry bodies
	Law enforcement
	Medical aid schemes
	Operators (service providers)
	Statutory authorities
Expected transnational	Transfer of personal information to operators
transfer of personal information	Transfer of personal information to other members in the group
Information	•

Security measures to	Physical security measures
protect personal information	Access control measures
	Internal security measures
	Cyber security measures
	Encryption measures
	Anti-virus measures
	Installing security firewalls
	Password control
	Training programs on information security
	Information security audits
	IT-related company policies

For more information on how we process personal information, please refer to our privacy policy available at:

https://www.sumitomocorp.com/-/media/Files/africa/privacy/privacy_policy.pdf.

8. The request procedure

8.1 **Prescribed form**

- 8.1.1 A request for information must be made in the prescribed form, a copy of which is attached as Annexe A, must be addressed to the Information Officer and must be submitted with the prescribed fee (see paragraph 8.3).
- 8.1.2 The prescribed request form is available from the Information Officer and from the South African Human Commission (if the request is before 1 July 2021) or the Information Regulator (if the request is after 1 July 2021), whose contact details are set out in paragraph 4 above.

8.2 Manner of request

8.2.1 The request must be made to the address, facsimile number or email address of SCAF set out in paragraph 3 above.

- 8.2.2 The requester must provide enough detail on the request form to enable the Information Officer to identify the record and the requester. The requester should also indicate which form (mode/method) of access is required. The requester should indicate if it requires notice of the decision of the Information Officer in any manner, other than in writing.
- 8.2.3 The requester must identify the right that is sought to be exercised or to be protected and provide an explanation of why the requested record is required for the exercise or protection of that right.
- 8.2.4 If a request is made on behalf of another person, the requester must submit proof of the capacity in which the requester is making the request to the satisfaction of the Information Officer.

8.3 **Fees**

- 8.3.1 A requester who seeks access to a record containing personal information must pay the required request fee.
- 8.3.2 The Information Office must by notice, require the requester to pay the prescribed fee, if any, before further processing the request.
- 8.3.3 The requester may lodge an application to the high court relating to the payment of the request fee.
- 8.3.4 After the Information Officer has decided on the request, the requester must be notified in the required form.
- 8.3.5 If the request is granted, a further access fee must be paid for the search, reproduction, preparation and for any time, in excess of the prescribed hours, required to search and prepare for the record disclosure.
- 8.3.6 The prescribed fees are available from the Information Officer and from the South African Human Commission (if the request is before 1 July 2021) or the Information Regulator (if the request is after 1 July 2021), whose contact details are set out in paragraph 3 above.

9. Availability of this manual

This manual is available for inspection at:

9.1 SCAF's website,

https://www.sumitomocorp.com/en/africa/scaf

- 9.2 SCAF's principal place of business set out in paragraph 3 above, during normal business hours;
- 9.3 the SAHRC until 1 July 2021 (see contact details in paragraph 4.1 above); and
- 9.4 the Information Regulator from 1 July 2021 onwards (see contacts details in paragraph 4.2 above).

Request for access to record

1. Particulars of SCAF

of another person:

Name:	Sumitomo Corporation Africa Proprietary Limited Registration number: 2013/198830/07
The Head:	Mr. Tadao Saida
Physical Address:	3 rd Floor, South Tower, Nelson Mandela Square, corner of Maude & 5 th Street, Sandton, South Africa, 2146.
Postal Address:	P.O. Box 522795, Saxonwold, 2132
Telephone:	Tel: +27-(0)11-784-9120
Telefacsimile:	Fax: +27-(0)11-784-9122/9123
E-mail:	popiaqueries.jhb@sumitomocorp.com

2. Particulars of person requesting access to the record

2.1	• •	rson who requests access to the record must be
	given below.	
2.2	The address and/or fax numb sent must be given.	er in the Republic to which the information is to be
2.3	Proof of the capacity in which the request is made, if applicable, must be attached.	
	Full names and surname:	
	Identity Number:	
	Postal Address:	
	Fax Number:	Telephone Number:
	E-mail address:	
	Capacity in which request is made when made on behalf	

3. Particulars of person on whose behalf request is made

This section must be completed ONLY if a request for information is made on behalf of another person.

	Full names and surname:
4.	Particulars of record
4.1	Provide full particulars of the record to which access is requested, including the reference number, if that is known to you, to enable the record to be located.

4.2	If the space is inadequate, please continue on a separate folio and attach it to
	this form. The requester must sign all the additional folios.

Description of record or relevant part of the record:	
Reference number, if available:	
Any further particulars of record:	

5. **Fees**

5.1	A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
5.2	You will be notified of the amount required to be paid as the request fee.
5.3	The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
5.4	If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

6. Form of access to record

If you are prevented by an impediment or disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

Disability:	Form in which record is required:	

Mark the appropriate box with an "X":

NOTES:

- 6.1 Compliance with your request in the specified form may depend on the form in which the record is available.
- 6.2 Access in the form requested may be refused in certain circumstances. In such case, you will be informed if access will be granted in another form.
- 6.3 The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.

1.	If the record is in written or printed form:										
	Copy of record*	•		Inspection of record							
2.	If the record consists of visual images										
	(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.):										
	View the images	Copy of the images*				Transcription of the images*					
3. If the record consists of recorded words or information which can be reproduced in sound:											
	Listen to the soundtrack			Transcription of soundtrack							
	(audio cassette)			(written or printed document)*							
4. If the record is held on computer or in an electronic or machine-readable form:											
	Printed copy of record*	info	Printed copy of information derived from the record*			Copy in computer readable form* (stiffy or compact disc)					
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?								NO			
Postage is payable.											

7. Particulars of the right to be exercised or protected

If the provided space is inadequate, please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.**

Indicate which right is to be exercised or protected:

Explain why the record requested is required for the exercise or protection of the aforementioned right:

8. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved / denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at ______ this _____ day of _____ 20_.

SIGNATURE OF REQUESTER/PERSON ON WHOSE BEHALF REQUEST IS MADE